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## FOR IMMEDIATE RELEASE

### THIRD ANNUAL CIMS USER GROUP CONFERENCE A SUCCESS

(Sauk City, Wisconsin) On October 2, 2008, more than 40 cemeterians from eight states gathered at the Kalahari Resort in Wisconsin Dells for Ramaker & Associates' third annual CIMS (Cemetery Information Management System) User Group Conference.

This conference was created to assist CIMS clients in getting the most from their software and for the software developers to receive first-hand feedback from CIMS clients to help improve the software. Attendees began the morning learning more about the history of the CIMS software. They concluded the morning session learning tips and tricks provided by Deb Karpen, a Ramaker & Associates sales consultant.

After lunch, the day continued with a presentation by Rachel Tygum, a CIMS Project Manager for Ramaker & Associates. Rachel discussed the challenges associated with creating grave spaces for unknown/disinterred persons as well as addressing other mapping questions from the attendees.

Ken Grant, Bureau Director of Wisconsin Veterans Affairs, was the guest speaker this year. Ken spoke about Veteran's rights pertaining to markers and funeral services.

Curtis Paul, a CIMS Programmer at Ramaker & Associates, then discussed the upcoming release of CIMS Version 4.0. Many of the new features in Version 4.0 were developed based on suggestions from current CIMS clients.

Brandon Finley, Director of CIMS at Ramaker & Associates, described the benefits of eCIMS and CIMS Kiosk. Brandon wrapped up the day leading a discussion where the attendees were asked for suggestions on improving the software.

"I truly appreciate our clients and am proud that our software is important enough for them to dedicate this time to meeting with us and other CIMS users," says Finley. "Their input helps us to make CIMS a better product so we can better serve their industry." Plans are underway for the fourth annual conference to be held in 2009.

CIMS, Cemetery Information Management System, is a custom-tailored, computer software application specifically designed for owners and managers of cemeteries. Ramaker & Associates has been providing software solutions for cemeteries since 1998 and have more than 300 clients nationwide and internationally currently using the software.

For more information or to learn more about CIMS, contact Brandon Finley at Ramaker & Associates at 1-800-332-7532 or visit [www.cimscemeterysoftware.com](http://www.cimscemeterysoftware.com).

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